

Accessibility Statement

HÄNGEBRÜCKE TODTNAU GMBH
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Foreword

HÄNGEBRÜCKE TODTNAU GMBH endeavours to make its website <https://www.blackforestline.de/> fully accessible in accordance with the German Accessibility Improvement Act (BFSG). This accessibility statement applies to the website at <https://www.blackforestline.de/>.

The website includes third party applications, particularly the “pretix” ticket and voucher booking application from pretix GmbH, over whose accessibility we only have a limited amount of influence.

Status of compliance with requirements

The website at <https://www.blackforestline.de/> is compliant with the German Accessibility Improvement Act (BFSG) taking into account the following incompatibilities and exceptions.

To the best of our knowledge, the website generally fulfils the requirements of WCAG 2.1 at level AA. The following measures have been implemented:

Perceivable (Guideline 1.x)

- All images have alternative texts (Alt texts).
- The contrasts between the font colours and the background correspond to the recommended WCAG values (e. g. $\geq 4.5 : 1$) via plugin control.

Operable (Guideline 2.x)

- Keyboard operation of all interactive elements (menus, forms, links) is guaranteed.
- The focus states are clearly visible.
- The users can navigate forwards and backwards through the content using the keyboard.

Understandable (Guideline 3.x)

- The language of the site is German (de-DE) and is correctly declared.
- The forms are logically structured, with labels, error messages and help texts.

Robust (Guideline 4.x)

- The HTML/CSS structure is compliant with the standards, and the ARIA attributes are used correctly.

- The contents are compatible with various browsers and aids.

Contents that are not fully accessible

The contents listed in the following are not fully accessible for the following reasons:

- PDF documents: Some of our PDF documents are not fully accessible. We are working on adapting these as quickly as possible, or providing fully accessible alternatives.

Feedback and contact information for reporting contents which are not fully accessible

Did you encounter any barriers on the website at www.blackforestline.de? You are welcome to report them to us. We will endeavour to rectify the specified barriers to the best of our ability as quickly as possible. Please let us know the page on which you encountered barriers, and which function was involved. You can report barriers to us using the following methods:

E-mail: hello@blackforestline.de

Postal address: Keyword "Report website barriers", HÄNGEBRÜCKE TODTNAU GMBH,
Hindenburgstraße 5, D-88499 Riedlingen

Arbitration board

The accessibility arbitration board in Baden-Württemberg is a part of the State Center for Accessibility (LZ-BARR).

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Else-Josenhans-Straße 6
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Note concerning section 36 of the VSBG (Act on Alternative Dispute Resolution in Consumer Matters):
We do not participate in dispute resolution proceedings before a consumer arbitration board, nor are we obliged to do so.

Creation date of this accessibility statement

This statement was created on 15th September 2025. The checking of compliance with the requirements is based on an audit report for digital accessibility based on the WAVE analysis tool (Web Accessibility Evaluation Tool).

This accessibility statement has been drawn up with the utmost care, and is updated at regular intervals in order to fulfil the current requirements and standards. Nevertheless, mistakes cannot be completely excluded. If you find any mistakes in this statement, please provide brief feedback using the "Report Barriers" functionality, as specified in this document.

This document was last updated on 15th September 2025.